

## DIRECTORATE OF VOCATIONAL EDUCATION & TRAINING MAHARASHTRA STATE

## 3, MAHAPALIKA MARG, P.B.NO.10067, MUMBAI 400 001

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## Office Order

Sub: Constituation of Grievance Redressal Committee under World Bank assisted STRIVE Project.

Ref: Operations Manual of STRIVE Project.

World Bank assisted STRIVE Project is being implanted in Maharashtra State. 72 Government ITIs, 4 Private ITIs and 3 Industry Clusters are selected under the STRIVE Project. The benefits of this Project will also be extended to all ITIs and BTRIs under Result Area 2.

To resolve the grievances regarding STRIVE Project, at the state level, Gievance redressal

committee is formed as below.

| Sr. No. | Name & Designation                                      | Role      |
|---------|---|-----------|
| 1       | Smt. J. M. Narkhede, Inspector, DVET, Mumbai            | Chairman  |
| 2       | Shri. Nitin M. Nikam, Asstt. Director (T), DVET, Mumbai | Secretary |
| 3       | Shri. R. P. Shinde, Asstt. Director (NT), DVET, Mumbai  | Member    |

The ITIs, principals, instructors, students, apprentices, partners such as Basic Training Provider (BTP), Training Provider (TP) and member enterprises of the Industry Cluster (IC) can raise grievances at the State level.

The Committee will have to ensure that all the guidelines given in Operations Manual will be followed while redressing all the griveances including procurement grievances in given time frame.

> (D. A. Dalvi) Director

Copy for information and necessary action:

- 1. Smt. J. M. Narkhede, Inspector, DVET, Mumbai
- 2. Shri. Nitin M. Nikam, Asstt. Director (T), DVET, Mumbai
- 3. Shri. R. P. Shinde, Asstt. Director (NT). DVET, Mumbai