



**DIRECTORATE OF VOCATIONAL EDUCATION & TRAINING
MAHARASHTRA STATE**

3, MAHAPALIKA MARG, P.B.NO.10067, MUMBAI 400 001

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No.:-18/STRIVE/GRI/(128)/2022/ 299

Date :- 22-08-2022

Revised Office Order :-

Sub.:- Constitution of Grievance Redressal Committee under World Bank assisted STRIVE Project.

Ref:- 1) Operations Manual of STRIVE Project.

2) This Directorate Office Order No.18/STRIVE/(101)/2021/155, Dt.8/6/2021.

World Bank assisted STRIVE Project is being implemented in Maharashtra State. 72 Government ITIs, 4 Pvt.ITIs and 3 Industry Clusters are selected under the STRIVE Project. The benefit of this Project will also be extended to all ITIs and BTRIs under Result Area 2.

To resolve the grievances regarding STRIVE Project at the State level, a Grievance Redressal Committee is formed as below.

Sr. No.	Name & Designation	Role
1	Mrs.J.M.Narkhede, Inspector, DVET, Mumbai-1.	Chairman
2	Mr.Nitin A.Nikam, Assistant Director (T), DVET, Mumbai-1.	Secretary
3	Mrs.S.S.Vispute, Assistant Director (NT), DVET, Mumbai-1.	Member

The ITIs, Principals, Instructors, students, apprentices, partners such as Basic Training Provider (BTP), Training Provider (TP) and member enterprises of the Industry Cluster (IC) can raise grievances at the State level.

The Committee will have to ensure that all the guidelines given in Operational Manual will be followed while redressing all the grievances including procurement grievances in given time frame.


(Digambar A. Dalvi)
Director

Copy for information and necessary action :

1. Mrs.J.M.Narkhede, Inspector, DVET, Mumbai-1.
2. Mr.Nitin A.Nikam, Assistant Director (T), DVET, Mumbai-1.
3. Mrs.S.S.Vispute, Assistant Director (NT), DVET, Mumbai-1.