



English

Request Management facility available for Buyers

GeM has launched Request Management for Buyers to communicate effectively with GeM Officials. This facility can be availed by clicking on "Request" button on the dashboard.

Using this facility, Buyers can request GeM for:

- Inclusion of Additional Terms & Conditions in Bid & Reverse Auction
- Modification to specifications of existing Product/Service category
- Addition of Category for Products/Services

Please note that with this facility being made available, GeM will act on above mentioned request types ONLY if such requests are raised using this facility. Buyers are advised not to contact GeM through Emails/Phone Calls/HelpDesk for above mentioned request types. We will continue with our endeavor to increase the effectiveness of interaction between our esteemed Buyers and GeM by including more request types from time to time.

Team GeM

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